

CABINET MEMBER DECISION

3rd of September 2021

KEY DECISION: YES

Contract for Income Management Service

1. Decision:

- 1.1 That a contract is entered into with Staffordshire County Council for the delivery of the services by Capita for a period of 5 years.

2. Statement of Reasons:

- 2.1 We have an on-going requirement for income management services which we use for payments made over the internet, by telephone and through other channels such as the Post Office and directly to our bank accounts. The current agreement with Capita via Staffordshire County Council comes to an end on 7th September 2021. Following a procurement process undertaken by Staffordshire County Council a new agreement has been offered with Capita for 5 years.

3. Any Alternative Options:

- 3.1 Do nothing – this would mean a number of key services would no longer be able to process payments
- 3.2 Run a separate procurement activity – by carrying out a joint procurement activity Staffordshire County Council have aggregated the requirements for 4 councils and maximised the benefits the market can offer at this time.

Signed:



Cabinet Member for Innovation & Corporate Services

Date of Decision: 03/09/2021